

# Justice in the Sewers Water Bill Assistance

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*Having trouble paying your water bill in Houston?*

## Houston Water

The City offers interest-free payment agreements to prevent late fees and service interruptions so long as certain conditions are met. For help paying your water bill in Houston, contact Houston Water at **713-371-1400** or visit <https://www.houstonwaterbills.houstontx.gov/ProdDP/Default/Default>.

## W.A.T.E.R Fund

This City fund supports low-income, elderly residential water customers living in single-family dwellings. Limited assistance is available for low-income or disabled customers. For questions or help applying, call Houston Water at **(713)-371-1400**. <https://www.houstonwaterbills.houstontx.gov/ProdDP/Default/Default>.

## Harris County Community Services Department

Helps residents in unincorporated areas with water bills. To apply, call **713-578-2055** or visit <https://csd.harriscountytexas.gov/Pages/Programs-Services.aspx>.

## United Way Help Line - 211

Offers a help line that includes utility assistance. This call center is open 24/7, and can speak with you via chat, email, or phone. For more information, please visit <https://unitedwayhouston.org/what-we-do/211-texas-united-way-helpline/> or call **211**.

## Gulf Coast Community Service

Offers a limited number of applications. For utility assistance, visit <https://www.gccsa.org/harris-county/>. If you are outside Houston/Harris County, visit <https://tacaatx.org/texas-caas> for contact information and a list of agencies that may help with water bills.

## Baker Ripley

To apply for assistance, call **713-526-4611** or visit <https://www.bakerripley.org/services/utility-assistance-program>.

Part of Bayou City Waterkeeper's Justice in the Sewers Hub

**Learn more:**

<https://bayoucitywaterkeeper.org/justice-in-the-sewers-hub/>

